



Point of Sale Years in Review

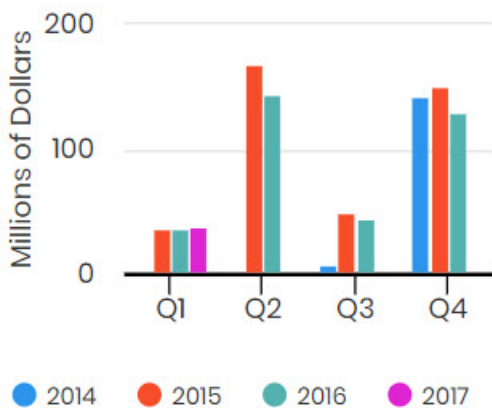
HOW WE CAME TOGETHER AS AN ENTERPRISE



Point of Sale Program

2014 - 2017

iNovah Revenue Collection



iNovah Annual Averages

- Annual Transactions: 655,000
- RRES Revenue Collection: \$379 Million
- DOCCR Revenue Collection: \$667K
- Library Revenue Collection: \$90K

Key Milestones

- Sept 23, 2014:** Resident & Real Estate Services went live on iNovah Cashiering System
- 2 key interfaces:** General Ledger and Property Tax System
- Point of Sale Projects:**
+ 13 projects in 2016
+ 15 projects in 2017
- Countywide collaboration** between Internal Audit, OBF, IT, RRES, DOCCR, and HC Library
- June 2016:** Replaced credit card terminals in 8 service centers **reducing** PCI scope
- Sept 2016:** Implemented **Point to Point Encryption** credit card solution that is integrated with iNovah



234

iNovah
Workstations



**\$4.5M in
credit card
transactions**

(Sept 2016-May 2017)



38
Offices on
iNovah

Current Depts LIVE on iNovah

- RRES**
 - Service Centers
 - Property Tax Office
 - Survey Office
 - Recorder's Office
- DOCCR**
 - C-23 Admin Office
 - Adult Probation Offices
- 7 HC Libraries**
 - Ridgedale
 - Plymouth
 - Wayzata
 - Long Lake
 - Westonka
 - Maple Plain
 - St. Bonaficius

Planned iNovah implementations in 2017

- Sheriff's Office
- Mental Health Clinic
- Medical Examiner's Office
- Public Health Clinic
- 34 HC Libraries

**2017 NACO Award
in Financial
Management for
Point to Point
Encryption**

